

QUALITY POLICY

LEDATEL sp. z o.o. i Wspólnicy sp.k. deals with the distribution of devices, components and electrical and electronic elements of industrial equipment as well as the design, production, sale and service of communication systems for the industry, rail vehicles and military systems.

In our activities, we make every effort to ensure full satisfaction of our Customers. Bearing in mind the continuous improvement of the quality of services provided, the Management Board of LEDATEL carries out activities based on continuous monitoring and improvement of the Business Management System in accordance with the requirements of ISO 9001:2015 and ISO/TS 22163:2017 standards, with simultaneous care for the work safety, the natural environment and the development of its employees.

The Company's goal is to provide its Customers with devices and systems of the highest quality, equipped with modern, environmentally friendly technologies that improve the comfort and safety of travellers and users.

The tasks of LEDATEL are carried out through:

- building its image among Customers,
- maintaining high quality of the services provided,
- consistent improvement of the solutions offered,
- providing Customers with products of the highest quality, meeting all requirements in terms of technology and safety for rail vehicles and transport,
- preventing product failures during operation,
- meeting the applicable legal and normative requirements,
- improving the flow of information between the Company and Customers,
- improving the Business Management System.

At the same time, we declare that we meet the Customer's needs in terms of our capabilities and the applicable legal regulations.

The policy is implemented through:

- involvement of the management and employees in activities for the long-term development and growth of the company in accordance with quality standards,
- raising awareness of the employees in the scope of quality management,
- carrying out activities in accordance with the Technical Security Policy.

The Management Board of LEDATEL certifies that the Quality Policy is understandable, implemented and maintained at all levels of the organisation, and the Business Management System is constantly improved.